EXAMPLE VIEW Facilities Management

Monthly Report

January 2024

WKU

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Management Team





Ken Branch General Manager 5 years Supporting WKU



Mark Allen **Energy Manager** 5 years Supporting WKÜ



Angie Jackson

Business Operations



8 years Supporting WKÜ

Jennifer Mcleod Sodexo HR 10 years Supporting WKÙ



Ronnie Allerkamp Training and Safety 1 year Supporting WKÙ



Gerald Belcher Environmental Services 8 years Supporting WKÜ



Carla Nally HRL Managers 10 years Supporting WKÙ





Kyle Davenport Campus Services 6 years Supporting WKU



Randall Farris **HRL** Operations 4 years Supporting WKÜ



Ray Murillo HRL Manager 4 years Supporting WKU







Kenny Johnson **Environmental Services** 2 years Supporting

WKÜ



Maintenance Services

Completed Projects



What: Install generator/transfer switch.

Issue Addressed: 1700 Chestnut did not have associated standby/emergency power and had experienced lengthy outages. Due the existing wiring configuration, a whole house generator system was sourced and installed. his was a condition-based renewal.

Funding Source: OPM (President's Funds)

Method: Outsource (D/M Electric/Atmos)



What: Refloor JRH Elevators

Issue Addressed: The existing carpet had stained to a point that the ESA crew could not keep them clean – Carpet is a bad idea in an elevator. This was a condition-based renewal.

Funding: \$1623

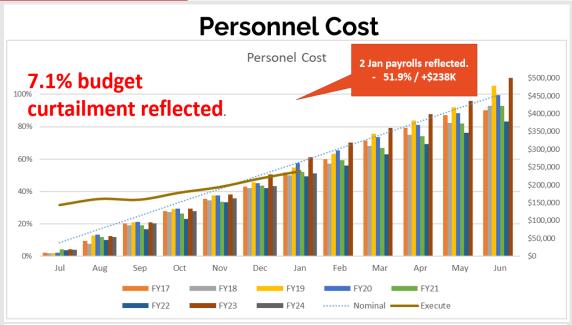
Funding Source: OPM (929923)

Method: Outsource (Red Carpet)

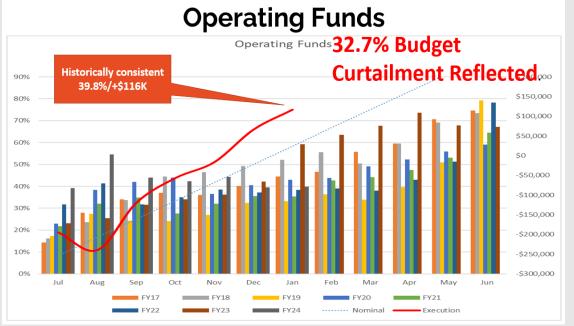


Maintenance Services

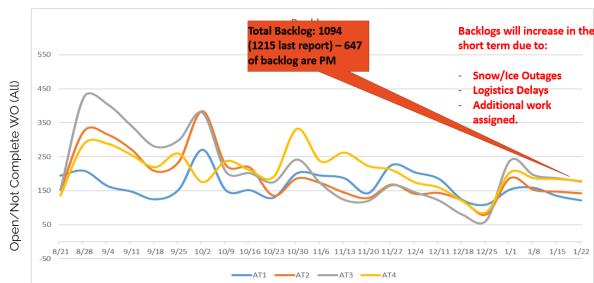
Under-execution of personnel funds caused by readjustments to baseline budget



Under-execution of operation cost created by a surge of income from projects

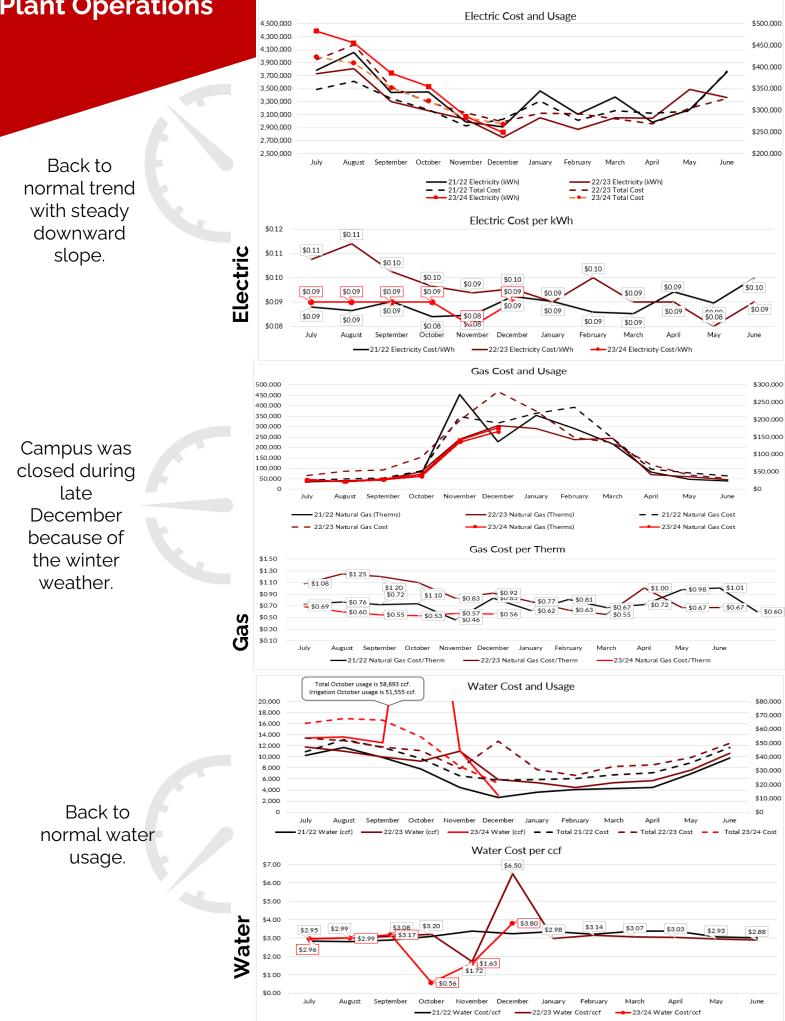


WO Backlog



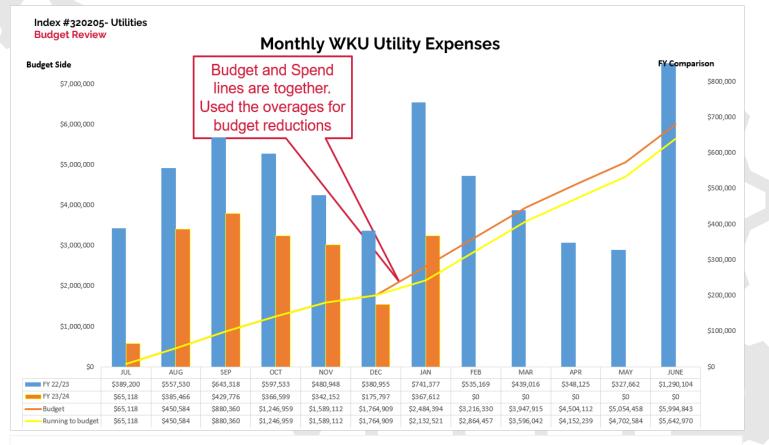
Backlogs are seasonally consistent (yearover-year). Incremental growth in backlog attributed to reduced resources

Plant Operations

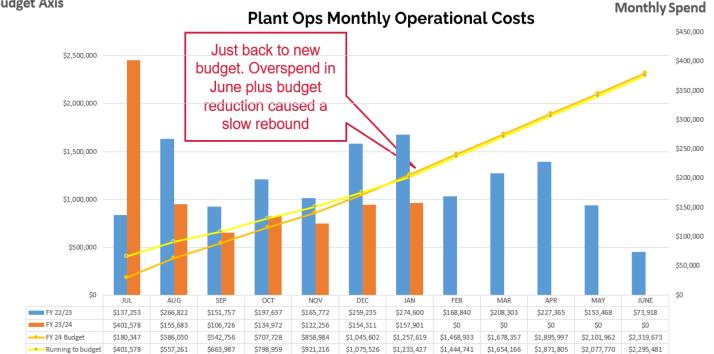


Plant Operations

Budget Reviews



Index # 320208- Operations **Budget Review**



Budget Axis

Campus Services

Completed Projects

What: Bed edge landscape beds

Issue Addressed: Used pull behind bed edger to define landscape beds. Crisp edge provides a clean look and helps to maintain mulch within area

Funding Source: 320206

Method: DFM Campus Services Personnel





What: Tree Trimming

Issue Addressed: Utilized boom truck to trim larger trees around campus. Hollies at 1700 Chestnut; Crape Myrtles at Directionals; miscellaneous low branches campus-wide

Funding Source: 320206

Method: DFM Campus Services Personnel

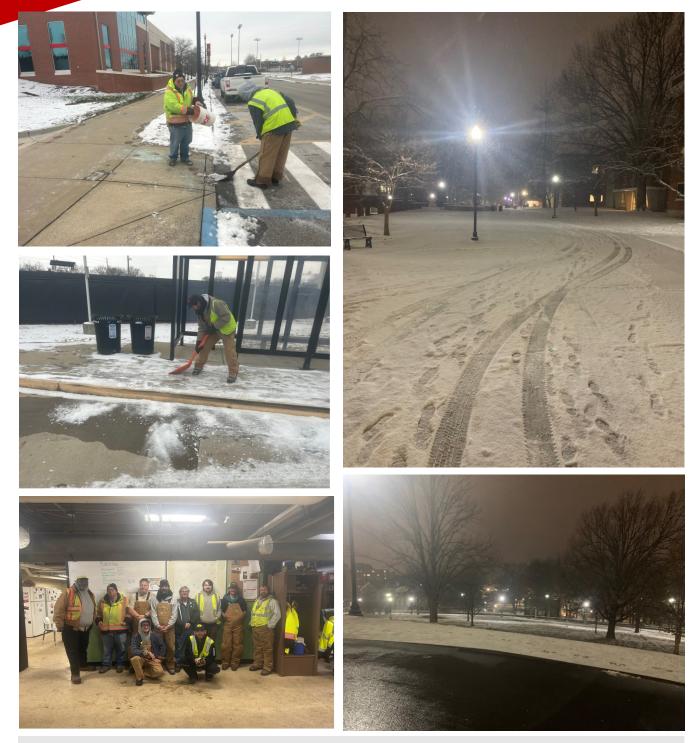
What: Removal of leaves Issue Addressed: Removed leaves within parking lot areas and around campus to help with potential slip hazards. Utilized mowers to mulch up leaves in open turf areas to replace nutrients into the soil. Removed dormant maiden grasses for spring re-growth.

Funding Source: 320206 Method: DFM Campus Services Personnel



Campus Services

Completed Projects



What: Winter Weather Event

Issue Addressed: Week-long winter weather event. Campus Services cleared roadways, sidewalks, ramps, and stairs based on the Winter Weather Response Plan

Funding Source: 320206

Method: DFM Campus Services Personnel

Housing and Residence Life

Completed Projects



Location: Pearce Ford Tower

What: Hydronic Line

Issue Addressed: Insulating hydronic line that had frozen

Funding: Student Life Foundation

Method: WKU Personnel



What: Plumbing repair

Issue Addressed: Replaced failed vacuum breaker

Funding: Student Life Foundation

Method: Outsourced







Housing and Residence Life

Hilltopper Hall Situation Support



Hilltopper Hall closes for safety and McCormack Hall reopens after closure for a planned renovation. 388 students moved.







Environmental Services

Completed Projects

Winter break cleaning at the Center of Research and Development CENTER

Floor touchup and polish at Gary Ransdell Hall

> Winter break cleaning at the Commons

Top scrub and wax classrooms and corridor at College High Hall

Safety and Training

December Safety Training

- ✓ Slips/Trips/Falls
- ✓ Cold Weather
- ✓ Holiday Safety

January Safety Training

- ✓ Annual Accident Prevent (plus Forms)
- ✓ Personal Protection Equipment
- ✓ 3 Checks for Safety
- Driver Responsibility (Forms)
- ✓ Kick off Hearing Conservation Testing

DFM Incidents by Fiscal Year

	FY 18		FY	FY19		FY 20		FY 21		FY 22		FY 23		24
Area	Inc	LT	Inc	LT	Inc	LT	Inc	LT	Inc	LT	Inc	LT	Inc	LT
E & G	3	1	6	2	6	1	7	1	6	1	3	0	1	
HRL	1	0	3	0	1	0	3	0	2	1	2	0	1	
Campus Services	1	0	2	0	4	0	3	0	0	0	1	0		
Maintenance	4	1	3	1	1	1			0	0	1	0	1	
HRL (M)	3	2	0	0	1	0	0	0	2	1	2	0		
Plant Operations	2	0	0	0	0	0	3	1	1	0	1	0	2	
Fiscal Services	0	0	0	0	0	0	0	0	0	0	0	0		
Total	14	4	14	3	13	2	16	2	11	3	10	0	5	0

FY24 DFM Safety Incidents by Month

-	Ju	lı.	Au	Jg	Se	ep	o	ct	N	ov	D	ec	Ja	in	Fe	eb	Ma	irch	А	pr		ay rent	Ju	ın	То	tal
	Inc	LT	Inc	LT	Inc	LT	Inc	LT	Inc	LT	Inc	LT	Inc	LT	Inc	LT	Inc	LT	Inc	LT	Inc	LT	Inc	LT	Inc	LT
FY 18	1	0	1	1	1	0	3	1	0	0	0	0	2	2	2	0	1	0	1	0	2	0	0	0	14	4
FY 19	2	1	3	1	1	0	1	0	1	0	0	0	3	0	0	0	0	0	1	0	2	1	0	0	14	3
FY 20	1	0	1	0	0	0	5	0	1	0	0	0	1	0	0	0	1	0	0	0	0	0	3	2	13	2
FY 21	3	1	1	0	1	0	1	0	2	1	2	0	0	0	1	0	3	0	0	0	0	0	2	0	16	2
FY 22	1	0	2	0	3	1	0	0	2	0	1	1	0	0	0	0	0	0	1	0	0	0	1	0	11	3
FY 23	1	0	0	0	1	0	2	0	3	0	0	0	1	0	1	0	1	0	0	0	0	0	0	0	10	0
FY 24	1	0	1	0	1	0	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	5	0
Trend	1				Ĵ		Ļ				1														Ļ	



Business Operations

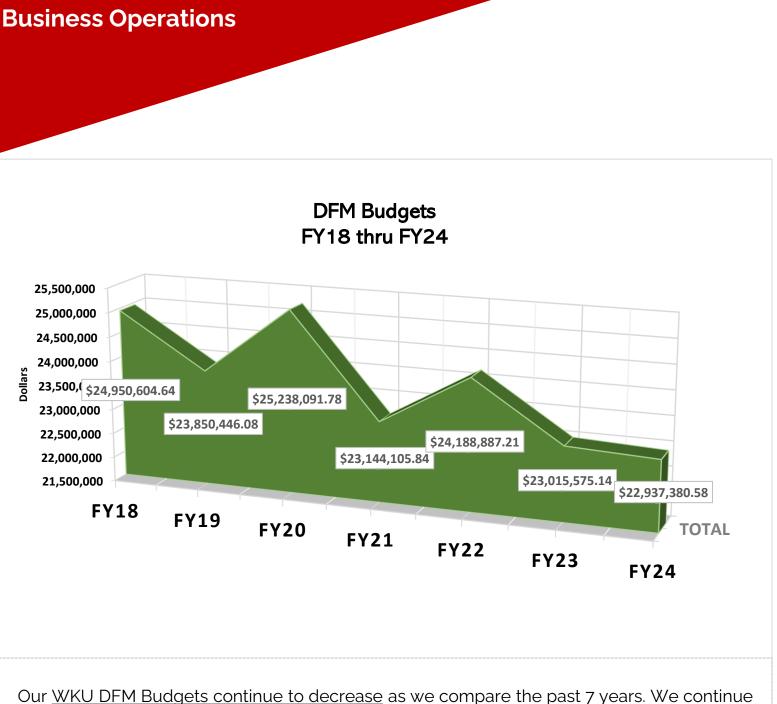
Work Order Statistics by Category Period 1/01/2024 through 1/31/2024													
Status of Work Orders Scheduled During Report Period Work Orders Completed during Report Period													
Category	Scheduled	c	Open	durir	mpleted 1g Report Period	Scheduled Prior to	Total Completed						
		#	%	#	%	1/1/2024	•						
C001 - Not Used	0	0	0.0	0	0.0	0	0						
C018 - Misc Electrical	0	0	0.0	0	0.0	0	0						
C023 - Boiler Locked out	0	0	0.0	0	0.0	0	0						
F002 - Electrical Equip	115	31	27.0	84	73.0	1	85						
F005 - Fire & life safety equip	9	1	11.1	8	88.9	0	8						
F009 - HVAC Installations	1936	277	14.3	1656	85.5	114	1770						
F010 - Mechanical Equip	110	45	40.9	65	59.1	43	108						
F011 - Heating Systems	4	1	25.0	3	75.0	4	7						
F012 - Elevators & Escalators	8	7	87.5	1	12.5	0	1						
F013 - Gas Installations	1	0	0.0	1	100.0	1	2						
F016 - Doors	7	0	0.0	7	100.0	7	14						
F019 - Signage	0	0	0.0	0	0.0	0	0						
F021 - Catering Equip	5	0	0.0	5	100.0	0	5						
F025 - Site Infrastructure	5	3	60.0	2	40.0	1	3						
F027 - Control Panels	7	5	71.4	2	28.6	1	3						
F028 - Generators	61	9	14.8	52	85.2	0	56						
F029 - Lifting Equip	2	1	50.0	1	50.0	0	2						
F032 - A/C Equipment	114	59	51.8	55	48.2	0	59						
F037 - Pipework	40	9	22.5	31	77.5	1	82						
F038 - Pumps	91	29	31.9	62	68.1	0	68						
F039 - Chillers	16	3	18.8	13	81.3	114	14						
F042 - Water Treatment	1	1	100.0	0	0.0	43	0						
F043 - Health & Safety	0	0	0.0	0	0.0	4	11						
F045 - Appliances	3	0	0.0	3	100.0	0	3						
F047 - Sewerage	7	7	100.0	0	0.0	1	0						
F055 - Inspections	2	1	50.0	1	50.0	7	1						
F056 - Laboratory Equipment	0	0	0.0	0	0.0	0	0						
F059 - Grounds Equipment	88	29	33.0	59	67.0	0	61						
F062 - Tools	1	1	100.0	0	0.0	1	0						
F064 - Hospital Equipment	0	0	0.0	0	0.0	1	0						
F070 - Compressors	9	0	0.0	9	100.0	0	9						
F072 - Tanks	8	2	25.0	6	75.0	0	6						
F076 - Paint Equipment	1	1	100.0	0	0.0	0	0						
F082 - Vehicles	1	1	100.0	0	0.0	1	0						
-none-	1235	358	29.0	877	71.0	0	1052						
Total:	3887	881	22.7%	3003	77.3%	114	3430						

75.1% PRO work orders completed

77.8% PM work orders completed

78.2% RM work orders completed

						cs by Work Type bugh 1/31/2024		
Status of	f Work Orders Sc	heduled	during Rep		Orders ng Report Period			
Work Type	Scheduled		n as of 1/2023	during	oleted Report riod	Scheduled Prior to	Total	
		#	%	#	%	1/1/2024	Completed	
NCW	1	1	100.0	0	0.0	0	0	
PM	2351	519	22.1	1829	77.8	240	2069	
PMMAND	6	1	16.7	5	83.3	7	12	
PRO	602	150	24.9	452	75.1	80	532	
PROJ	4	4	100.0	0	0.0	2	2	
QUOTE	0	0	0.0	0	0.0	0	0	
RM	913	199	21.8	714	78.2	97	811	
SAF	0	0	0.0	0	0.0	0	0	
SP	10	7	70.0	3	30.0	1	4	
otal:	3887	881	22.7%	3003	77.3%	427	3430	

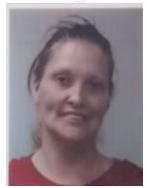


Our <u>WKU DFM Budgets continue to decrease</u> as we compare the past 7 years. We continue to look for areas that we can make adjustments or reduce costs in spending. Additional funding for increase in our fixed contracts and costs inflation on supplies continue to rise with no additional funding available. This continues to be a challenge each year.





Customer Experience Nominations Environmental Services Attendants







Martha Crowe

Charity Haley

y Sherry Martin

Campus Services Technician



Welcome

NEW employees to DFM

Environmental Services <u>Attendants</u> Shanna Lewis 1.18.2024 Chanella Omari 1.9.2024 Asia Ellens 1.4.2024 Kara Williams 1.4.2024

Campus Services

<u>Technician</u> Andrew Wingfield 1.23.2024 Morgan Calhoun 1.11.2024 Joshua Raby 1.4.2024

Michael Cowles

UNCLUE Facilities Management

Department of Facilities Management

Athletics & Parking

Our Mission

Guided by our shared value, each one of us is fully empowered to consistently exceed the expectations of the university to insure a safe. clean and stimulating learning, working and living environment for all involved. To this end, we will provide the most efficient and effective routine and preventative maintenance services needed to support the strategic goals of Western Kentucky University.

