Assurance of Student Learning Report 2020-2021			
College of Health and Human	Public Health		
Health Information Management- 529			
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Use this page to	list learning outcomes, measurements, and summarize results for your program. Detailed information must be completed in the	e subsequent j	pages.
Student Learnin	ng Outcome 1: Evaluate legal processes impacting health information/informatics		
Instrument 1	Direct: Analysis of Electronic Health Record Professional Practice Experience (PPE)/Capstone Project		
Instrument 2	Direct: Creation of Policy and Procedure of Medical Record Documentation Requirements Assignment		
Instrument 3	Direct: Creation of an In-service Training program Assignment (analysis and utilization of laws)		
Based on your i	results, check whether the program met the goal Student Learning Outcome 1.	☐ Met	⊠ Not Met
Student Learnin	ng Outcome 2: Apply organizational management processes		
Instrument 1	Direct: Development of purchasing proposal and cost benefit analysis in Management Project in PPE/Capstone Project co	ourse	
Instrument 2	Direct: Recommendation of number of full-time equivalent workers needed in Management Project in PPE/Capstone Project in PPE/C	ject course	
Instrument 3	Direct: Development of an organizational chart in the Management Project in PPE/Capstone Project course		
Based on your i	results, check whether the program met the goal Student Learning Outcome 2.	⊠ Met	☐ Not Met
Student Learnin	ng Outcome 3: Recommend privacy/security strategies for health information		
Instrument 1	Direct: Creation of Policy and Procedure for Patient Identity Management		
Instrument 2	Direct: Analysis of Electronic Health Record Professional Practice Experience (PPE)/Capstone Project		
Instrument 3	Direct: Creation of In-service Training program Assignment (privacy requirements training)		
Based on your i	results, check whether the program met the goal Student Learning Outcome 3.	⊠ Met	☐ Not Met
Program Sumn	nary (Briefly summarize the action and follow up items from your detailed responses on subsequent pages.)		
Results from this	s assessment indicate that the learning outcomes were met for Student Learning Outcome 2 and 3, but not Learning Outcome 1. Fo	r Learning Ou	tcome 1, two of
the three maggin	amonts were met. During the 2010-2020 evale Student Learning Outcome 1 was met in all actogories but Student Learning Outcom	na 2 mas not n	not in one of the

the three measurements were met. During the 2019-2020 cycle Student Learning Outcome 1 was met in all categories but Student Learning Outcome 2 was not met in any of the three measurements (though they were in 2018-19 with no significant changes to curriculum or instructor). Changes to curriculum and rubrics did occur in 2019-2020 for Student Learning Outcome 2 and are now reflected in this current cycle. In the online leadership and management course there was an increased focus on all three instruments to achieve this learning outcome. Video tutorials and sample template examples were provided. Note: these measurement tools are just a small fraction of measurement tools within each

of these assignments that measure the learning outcome. Due to the high volume of measurement tools not all are provided in this report.

		Student Learning Outcor	ne 1			
Student Learning Outcome	(Evaluation) related national accredition Education) and to	Evaluate legal processes impacting health information/informatics: Students should be able to achieve Bloom's Taxonomic level 5 Evaluation) related to evaluating the legal processes in health information/informatics to meet the competency level required by the program's national accrediting body, CAHIIM (Commission on Accreditation of Health Informatics and Information Management Education) and to achieve a level of competence in this area to be able to successfully lead a Health Information Management department in a nealth care setting in meeting legal and regulatory requirements.				
Measurement Instrument 1	Students in the pro external/legal requ measure aligns wi	Direct: Analysis of Electronic Health Record Professional Practice Experience (PPE)/Capstone Project Students in the professional practice experience/capstone course (HIM 495) were given a final, written project that required them to analyze external/legal requirements related to the electronic health record to evaluate a health care facility's compliance with the requirements. This measure aligns with the learning outcome by requiring the student to show competency in understanding, applying, and evaluating laws and regulations in health information/informatics. See attached rubric.				
Criteria for Student Success		the end of the project score either proficient or dis				
Program Success Target for th	iis Measurement	80% will receive proficient or distinguished in project element	Percent of Program Achieving Target	77.8% received proficient or distinguished in project element		
Methods	(N=9 students) Written project submissions were graded based on PPE EHR Rubric. Students were expected to include evidence of accurate evaluation of accrediting, licensing, and/or certifying agency requirements to compare the facility's electronic record system against those requirements. To meet this measure, the student must achieve a distinguished or proficient on the learning outcome. Results of measure are accessed by program director from Blackboard. 100% of the students are reported.					
Measurement Instrument 2	Direct: Creation of Policy and Procedure of Medical Record Documentation Requirements Assignment; Students should be able to achieve Bloom's Taxonomic level 6 (Creation) by creating a policy and procedure (HIM 450) that shows ability to evaluate and apply the leg processes in health information/informatics in order to meet the competency level required by the program's national accrediting body, CAHIIM (Commission on Accreditation of Health Informatics and Information Management Education) and to achieve a level of competence in this element to be able to successfully lead a Health Information Management department in a health care setting in meeting legal and regulatory requirements. See attached rubric.					
Criteria for Student Success	Students should at the end of the written assignment score within the distinguished or proficient range at least 70% of the time for timeliness and content of the History and Physical and Operative Report sections assessed on the Policy and Procedure Creation on Documentation Assignment.					
Program Success Target for this Measurement 80% will receive proficient or distinguished in Pe				100% received proficient or distinguished in project element		

Methods	for timeliness and Students were exp	Tritten project submissions were graded based on a content of the History and Physical and Operative pected to review regulations and laws for content sed on student accuracy within identified sections ents are reported.	re Report. of medical records to develop	an appropriate policy a	and procedure. Grades
Measurement Instrument 3	assignment to de	of student learning: Students in Leadership and evelop an in-service training presentation. This alysis and utilization of laws to successfully lead	measure aligns with the learn	ning outcome by requiri	ng the student to show
Criteria for Student Success	of laws and regula	at the end of the assignment successfully develop a ations pertaining to privacy, security, and confide sure, the student must achieve a distinguished or p	ntiality on the assignment for	creating an in-service to	raining presentation.
Program Success Target for the	his Measurement	80% will receive proficient or distinguished in project element	Percent of Program Achieving Target	89% received profit in project element	cient or distinguished
Methods	assignment for cre records to develop	(N=9 students) Written project submissions were graded based on Rubric for section on analysis and utilization of laws and regulations in the assignment for creating an In-service training presentation. Students were expected to review regulations and laws for content of medical records to develop an appropriate policy and procedure. Grades were assigned based on student accuracy within identified sections. Results of measure are accessed by program director from Blackboard. 100% of the students are reported.			
Based on your results, check v	whether the progra	nm met the goal Student Learning Outcome 1.		☐ Met	⊠ Not Met
for learning is to allow students drafts for assessment, but two s	to provide a draft co tudents did not foll	e examined in relation to the Student Learning Outpy for assessment and then provide a revision, this ow directions provided on feedback of drafts. A cheasurement for this Student Learning Outcome 1	s option was given to the stude copy of the measurement tool	nts. For the first measures is attached. In the 20	re all students provided 19-2020 SLO program
Follow-Up The current learning outcome as	nd measurement ins	truments are appropriate for continuation due to n	national accrediting regulation	s No changes are plan	ned at this time
		r assessment plan timetable for this outcome)	actional accrediting regulation	is. 140 changes are plan	ned at tins time.
This outcome will be assessed	at the end of each ents participating in	academic year. Faculty will provide program d n HIM 495 (Professional Practice Experience/C			

Student Learning Outcome 2					
Student Learning Outcome	Student Learning Outcome Apply organizational management processes: : Students should be able to achieve Bloom's Taxonomic level 3 (Application) related to				
J	applying organizational management processes in order to meet the competency level required by the program's national accrediting body,				
	CAHIIM (Commission on Accreditation of Health Informatics and Information Management Education) and to achieve a level of				
	competence in this element to be able to successfully lead a Health Information Management department in a health care setting.				

Measurement Instrument 1	PPE/Capstone	Direct measure of student learning: Development of purchasing proposal and cost benefit analysis in Management Project in PPE/Capstone Project course. This measure aligns with the learning outcome by requiring the student to show competency in understanding and applying organizational management processes. See attached rubric.				
Criteria for Student Success		udents should at the end of the project score either proficient or distinguished on the Management project rubric in this element. To meet is measure, the student must achieve a distinguished or proficient on the learning outcome.				
Program Success Target for thi	is Measurement	80% will receive proficient or distinguished in project element	Percent of Program Achieving Target			
Methods	expected to sub	(N=7 students) Written project submissions were graded based on PPE/Capstone Management Project Rubric in this element. Students we expected to submit appropriate purchasing proposal and cost benefit analysis. Results of measure are accessed by program director from Blackboard. 100% of the students completing that section are reported.				
Measurement Instrument 2	Direct measure of student learning: Recommend number of full-time equivalent workers needed for in Management Project in PPE/Capstone Project course. This measure aligns with the learning outcome by requiring the student to show competency in understanding and applying organizational management processes. See attached rubric.					
Criteria for Student Success	Students should	at the end of the project score either proficient or o	distinguished on the Management pro	oject rubric in this	element.	
Program Success Target for this Measurement		80% will receive proficient or distinguished in project element	uished in Percent of Program Achieving Target 87.5% received proficient distinguished in project of			
Methods	expected to sub	Written project submissions were graded based on mit appropriate recommendations for full-time equ r from Blackboard. 100% of the students are report	ivalent workers for the project. Res			
Measurement Instrument 3	course. This m	of student learning: Development of an organizate of student learning: Development of an organizate of student learning outcome by requiring an agement processes. See attached rubric.				
Criteria for Student Success	Students should	at the end of the project score either proficient or	distinguished on the Management pro	oject rubric in this	element.	
Program Success Target Measurement	t for this	80% will receive proficient or distinguished in project element Percent of Program Achieving Target 100% received proficient or distinguished in project element				
Methods	expected to deve	Written project submissions were graded based on elop an appropriate organizational chart for the pro 0% of the students completing that section are repo	eject. Results of measure are accessed			
Based on your results, check w	hether the progra	am met the goal Student Learning Outcome 2.		⊠ Met	☐ Not Met	
Actions (Describe the decision-n	naking process and	d actions planned for program improvement. The	actions should include a timeline.)	1	1	

Prior to the 2020-2021 cycle, in the online leadership and management course there was an increased focus on all three instruments to achieve this learning outcome. Video tutorials and sample template examples were provided. This learning outcome was met in 2018-20 but not in 2019-20 which is why content delivery was changed. No significant changes are planned for 2021-2022 since measures were met in this cycle. Note: these measurement tools are just a small fraction of measurement tools within each of these assignments that measure the learning outcome.

Follow-Up (Provide your timeline for follow-up. If follow-up has occurred, describe how the actions above have resulted in program improvement.)

By providing additional content delivery, students were able to better understand concepts and apply them in practice resulting in all three measurement instruments being met this cycle.

Next Assessment Cycle Plan (Please describe your assessment plan timetable for this outcome)

This outcome will be assessed at the end of each academic year. Faculty will provide program director access to Blackboard courses for collecting and providing data and information. Data on all students participating in HIM 495 (Professional Practice Experience/Capstone, HIM 450 (Application and Analysis in Health Information Management), and HIM 421 (Leadership and Management in Health Information) will be evaluated.

		Student Learning Outcom	ne 3		
Student Learning Outcome	Recommend privacy/security strategies for health information; Students should be able to achieve Bloom's Taxonomic level 5 (Evaluation) related to evaluating the legal processes in health information/informatics to meet the competency level required by the program's national accrediting body, CAHIIM (Commission on Accreditation of Health Informatics and Information Management Education) and to achieve a level of competence in this element to be able to successfully lead a Health Information Management				
Measurement Instrument 1	Direct measure were given a pr by requiring the information man	Direct measure of student learning: Students in Application and Analysis of Health Information Management course (HIM 450) were given a project to create a policy and procedure for patient identity management. This measure aligns with the learning outcome by requiring the student to show competency in understanding and applying privacy and security strategies to successfully lead a health information management department. See attached rubric.			
Criteria for Student Success	Students should at the end of the project successfully develop an identification method for patients being admitted to the hospital. To meet this measure, the student must achieve a distinguished or proficient on the learning outcome.				
Program Success Target for this	Measurement	80% will receive proficient or distinguished in project element	Percent of Program Achieving Target	85.7% received proficient or distinguished in project element	
Methods	to include evider measure, the stu-	Written project submissions were graded based on nee of a policy and procedure for appropriately idea dent must achieve a distinguished or proficient on ackboard. 100% of the students are reported.	ntifying patients at the time of admis	sion to the hospital. To meet this	

Measurement Instrument 2	Direct measure of student learning outcome: Students in the professional practice experience/capstone course (HIM 495) were given a final, written project that required them to evaluate information use, privacy, and security of health information in a health care					
		project that required them to evaluate information easure aligns with the learning outcome by requir				
		, privacy, and security strategies to successfully le				
Criteria for Student Success		at the end of the project score either proficient or				
Program Success Target for this	Measurement	80% will receive proficient or distinguished in	Percent of Program Achieving			
	1	project element		distinguished in p		
Methods	appropriate eval	(N=9 students) Written project submissions were graded based on PPE EHR Rubric. Students were expected to include evidence of appropriate evaluation of the information use, privacy, and security of health information in a health care facility. Results of measure are accessed by program director from Blackboard. 100% of the students are reported.				
Measurement Instrument 3		of student learning: Students in Leadership ar				
		to develop an in-service training presentation.				
		g outcome by requiring the student to show compe			which includes	
Criteria for Student Success		nents to successfully lead a health information ma at the end of the assignment successfully develop			iem for protecting	
Cineria for student success		ion privacy. To meet this measure, the student m				
	requirements ele		ast define ve a distinguished of profici	ent on the privacy p	Total Cultural	
Program Success Target for this		80%	Percent of Program Achieving	100% received pr	roficient or	
			Target	distinguished in p	roject element	
Methods		Written project submissions were graded based on				
		onfidentiality Assignment" rubric. Students were				
		r employees within the presentation. Student mus program director from Blackboard. 100% of the s		t on the element. R	desults of measure	
Based on your results, check wh	ether the progra	m met the goal Student Learning Outcome 3.		⊠ Met	☐ Not Met	
Actions (Describe the decision-ma	aking process and	actions for program improvement. The actions sh	ould include a timeline.)			
		ument 3 in 2018-2019 results were 100%, decrea	sed to 75% last year and increased b	ack to 100% this y	ear. No significant	
changes occurred between the last	two cycles.					
E-H II- (Duri'l and Carl'and	C C . 11	C. 11	.1 1 1 1			
ronow-up (Provide your timeline	for follow-up. If	follow-up has occurred, describe how the actions	above have resulted in program impr	ovement.)		
The current learning outcome and	measurement inst	ruments are appropriate for continuation due to na	tional accrediting regulations.			
Next Assessment Cycle Plan (Ple	ase describe your	assessment plan timetable for this outcome)				
	participating in HI	academic year. Faculty will provide program di M 495 (Professional Practice Experience/Capston th Information) will be evaluated.				

Name: Analysis of EHR - PPE/Capstone Project Rubric

Description: This rubric is designed to assess (grade) the EHR Project report. The content of the report should address all criteria listed.

The student is considered competent in the criteria item by receiving a proficient or distinguished ranking.

	Distinguished	Proficient	Apprentice	Novice
Introduction	Points Range: 8.5 (8.50% - 10 (10.00%) The introduction is inviting, state the main topic and objectives and previews the structure/methodology of the project	Points Range: 7 (7.00%) - 8.4 (8.40%) The introduction clearly states the main topic and objectives and previews the structure/methodology of the project, but it is not particularly inviting to the reader.	Points Range: 6 (6.00%) - 6.9 (6.90%) The introduction states the main topic and objectives but does not adequately preview the structure/methodology of the project nor is it particularly inviting to the reader.	Points Range: 0 (0.00%) - 5.9 (5.90%) There is no clear introduction of the main topic or objectives. Nor is the structure/methodology addressed in the project.
Organization of report	Points Range: 8.5 (8.50% - 10 (10.00%) Details are placed in a logical order and the way they are presented effectively keeps the interest of the reader.	Points Range: 7 (7.00%) - 8.4 (8.40%) Details are placed in a logical order, but the way they are presented sometimes makes the writing less interesting.	Points Range: 6 (6.00%) - 6.9 (6.90%) Some details are not in a logical or expected order and this distracts the reader.	Points Range: 0 (0.00%) - 5.9 (5.90%) Many details are not in a logical or expected order. There is little sense that the project is organized

	Distinguished	Proficient	Apprentice	Novice
Grammar and Spelling	Points Range: 1.7 (1.70%)-2 (2.00%) There are no spelling or grammatical errors in the project. Sentences are clear.	Points Range: 1.4 (1.40%) - 1.68 (1.68%) There are one to two spelling errors or grammatical errors in the project. One or two sentences may be awkward or difficult to understand.	Points Range: 1.2 (1.20%) - 1.38 (1.38%) There are 3-5 spelling or grammatical errors. Three to five sentences may be awkward or difficult to understand	Points Range: 0 (0.00%) - 1.18 (1.18%) There are six or more spelling or grammatical errors. There are six or more sentences that may be awkward or difficult to understand.
External/Legal	Points Range: 5.95 (5.95%) - 7 (7.00%) After Evaluation, provides recommendations and commendations that are well thought out, reasonable, logical, and concise	Points Range: 4.9 (4.90%) - 5.88 (5.88%) Evaluates External/Legal standards and guidelines in relationship to facility	Points Range: 4.2 (4.20%) - 4.83 (4.83%) Identifies External/Legal standards in relationship to facility	Points Range: 0 (0.00%) - 4.13 (4.13%) No clear evidence that external/legal standards were addressed in report
Information Governance	Points Range: 5.1 (5.10%) - 6 (6.00%) After Evaluation, provides recommendations and commendations that are well thought out,	Points Range: 4.2 (4.20%) - 5.04 (5.04%) Evaluates Information Governance documents/activities at facility	Points Range: 3.6 (3.60%) - 4.14 (4.14%) Identifies Information Governance at facility (Strategic Planning, development, P&Ps,	Points Range: 0 (0.00%) - 3.54 (3.54%) No clear evidence that Information Governance is addressed in report

	Distinguished	Proficient	Apprentice	Novice
	reasonable, logical, and concise		project management activities)	
Life Cycle	Points Range: 5.1 (5.10%) - 6 (6.00%) After Evaluation, provides recommendations and commendations that are well thought out, reasonable, logical, and concise	Points Range: 4.2 (4.20%) - 5.04 (5.04%) Evaluates EHR Life Cycle documents/activities at facility	Points Range: 3.6 (3.60%) - 4.14 (4.14%) Identifies EHR Life Cycle at facility	Points Range: 0 (0.00%) - 3.54 (3.54%) No clear evidence that EHR Life Cycle is addressed in report
EHR Infrastructure	Points Range: 10.2 (10.20%) - 12 (12.00%) After Evaluation, provides recommendations and commendations that are well thought out, reasonable, logical, and concise	Points Range: 8.4 (8.40%) - 10.08 (10.08%) Evaluates EHR Infrastructure at facility	Points Range: 7.2 (7.20%) - 8.28 (8.28%) Identifies components of Infrastructure at facility	Points Range: 0 (0.00%) - 7.08 (7.08%) No clear evidence that EHR Infrastructure is addressed in report
Privacy and Security	Points Range: 6.8 (6.80%) - 8 (8.00%) After Evaluation, provides recommendations and	Points Range: 5.6 (5.60%) - 6.72 (6.72%)	Points Range: 4.8 (4.80%) - 5.52 (5.52%)	Points Range: 0 (0.00%) - 4.72 (4.72%) No clear evidence that Privacy and Security

	Distinguished	Proficient	Apprentice	Novice
	commendations that are well thought out, reasonable, logical, and concise	Evaluates Privacy and Security measures at facility	Identifies Privacy and Security measures at facility	measures are addressed in report
Data Integrity	Points Range: 6.8 (6.80%) - 8 (8.00%) After Evaluation, provides recommendations and commendations that are well thought out, reasonable, logical, and concise	Points Range: 5.6 (5.60%) - 6.72 (6.72%) Evaluates Data Integrity at facility	Points Range: 4.8 (4.80%) - 5.52 (5.52%) Identifies Data Integrity measures at facility	Points Range: 0 (0.00%) - 4.72 (4.72%) No clear evidence that Data Integrity is addressed in report
Information Use	Points Range: 5.95 (5.95%) - 7 (7.00%) After Evaluation, provides recommendations and commendations that are well thought out, reasonable, logical, and concise	Points Range: 4.9 (4.90%) - 5.88 (5.88%) Evaluates activities/documentation of components of Information Use at facility	Points Range: 4.2 (4.20%) - 4.83 (4.83%) Identifies activities/documentation of components of Information Use	Points Range: 0 (0.00%) - 4.13 (4.13%) No clear evidence that Information Use is addressed in report

	Distinguished	Proficient	Apprentice	Novice
Clinical & Administrative Decision Support and other Specialty Software	Points Range: 5.1 (5.10%) - 6 (6.00%) After Evaluation, provides recommendations and commendations that are well thought out, reasonable, logical, and concise	Points Range: 4.2 (4.20%) - 5.04 (5.04%) Evaluates Clinical & Admin Decision Support and other specialty software utilized at facility	Points Range: 3.6 (3.60%) - 4.14 (4.14%) Identifies Clinical & Admin Decision Support and other specialty software utilized at facility	Points Range: 0 (0.00%) - 3.54 (3.54%) No clear evidence that Clinical & Admin Decision Support and other specialty software is addressed in report
Planning and Organizational Development	Points Range: 5.1 (5.10%) - 6 (6.00%) After Evaluation, provides recommendations and commendations that are well thought out, reasonable, logical, and concise	Points Range: 4.2 (4.20%) - 5.04 (5.04%) Evaluates Organizational Development: activities at facility	Points Range: 3.6 (3.60%) - 4.14 (4.14%) Identifies Organizational Development: items	Points Range: 0 (0.00%) - 3.54 (3.54%) No clear evidence that Organizational Development items are addressed in report
Current and Future Plans at facility and Lessons Learned	Points Range: 5.95 (5.95%) - 7 (7.00%) After Evaluation, provides recommendations and commendations that are well thought out,	Points Range: 4.9 (4.90%) - 5.88 (5.88%) Evaluates current and future plans of EHR at facility	Points Range: 4.2 (4.20%) - 4.83 (4.83%) Identifies current and future plans of EHR at facility	Points Range: 0 (0.00%) - 4.13 (4.13%) No clear evidence that current and future plans at facility related to EHR is addressed in report

	Distinguished	Proficient	Apprentice	Novice
	reasonable, logical, and concise			
Conclusion- Final/Summary Recommendations and Commendations	Points Range: 4.25 (4.25%) - 5 (5.00%) Final/summary recommendations and commendations are well thought out, reasonable, logical, and concise	Points Range: 3.5 (3.50%) - 4.2 (4.20%) Final/summary recommendations and commendations are sufficient, but could be better presented	Points Range: 3 (3.00%) - 3.45 (3.45%) Final/summary recommendations and commendations exist, but are inappropriate, unreasonable, or not logical.	Points Range: 0 (0.00%) - 2.95 (2.95%) No final/summary recommendations or commendations present in report

Name: Creation of Policy and Procedure for Documentation Requirements Assignment Rubric Description: Novice- work is below standard the student should reach Apprentice- work is closer to standard but still not strong enough- Proficient- work meets standard Distinguished- work is above standard

	Distinguished (100% of points)	Proficient (75% of points)	Apprentice (50% of points)	Novice (0% of points)
Analyze and utilized laws and regulations pertaining to clinical documentation requirements.	Points: 2 (4.00%) Analyzed laws and used them appropriately.	Points: 1.5 (3.00%) Identified laws, but did not fully integrate into P&P	Points: 1 (2.00%) Identified one law related to issue, but used inappropriately	Points: 0 (0.00%) No clear evidence that laws were analyzed.
Determine which departments/individuals would be involved in the patient documentation process as it pertains to H&P, Discharge Summary, and Operative Report.	Points: 3 (6.00%) Appropriate departments/ individuals were identified	Points: 2.25 (4.50%) More than one department/ individual was identified, but missing some	Points: 1.5 (3.00%) One department/ individual was identified	Points: 0 (0.00%) No clear evidence that departments were identified
P & P Format (includes Policy, Purpose, Procedures)	Points: 3 (6.00%) P&P format is well-designed, appropriate, and logical.	Points: 2.25 (4.50%) P&P format is good, but requires additional "tweaking"	Points: 1.5 (3.00%) P&P format has been created, but only partially meets needs.	Points: 0 (0.00%) There is no P&P or a poorly designed one
Organization	Points: 3 (6.00%)	Points: 2.25 (4.50%)	Points: 1.5 (3.00%)	Points: 0 (0.00%)

	Distinguished (100% of points)	Proficient (75% of points)	Apprentice (50% of points)	Novice (0% of points)
	Information is presented in a logical sequence which flows naturally.	Information is presented in a logical sequence which is followed by the reader with little or no difficulty.	Information is presented in an order that the audience can follow with minimum difficulty.	Information and ideas are not organized or they are poorly sequenced (the author jumps around). The audience has difficulty following the thread of thought.
Professional (including grammar and spelling)	Points: 3 (6.00%) There are no misspelled words or grammatical errors in the document.	Points: 2.25 (4.50%) There are one or two misspellings and/or grammatical errors	Points: 1.5 (3.00%) There are three or five misspellings and/or grammatical errors	Points: 0 (0.00%) There are more than five misspellings and/or grammatical errors
P&P addresses when a history and physical is required	Points: 3 (6.00%) Category is addressed, appropriate, and shows evidence of strong understanding of the topic.	Points: 2.25 (4.50%) Category is addressed, appropriate, and reasonably complete, but could be improved.	Points: 1.5 (3.00%) Category is addressed, but is incomplete.	Points: 0 (0.00%) Category is not addressed or is inaccurate.

	Distinguished (100% of points)	Proficient (75% of points)	Apprentice (50% of points)	Novice (0% of points)
P&P addresses timeliness of history and physical	Points: 3 (6.00%) Category is addressed, appropriate, complete, and shows evidence of strong understanding of the topic.	Points: 2.25 (4.50%) Category is addressed, appropriate, and most of the elements (reasonably complete), but could be improved.	Points: 1.5 (3.00%) Category is addressed, but is incomplete.	Points: 0 (0.00%) Category is not addressed or is inaccurate.
P&P addresses content of the history and physical	Points: 3 (6.00%) Category is addressed, appropriate, and shows evidence of strong understanding of the topic.	Points: 2.25 (4.50%) Category is addressed, appropriate, and reasonably complete, but could be improved.	Points: 1.5 (3.00%) Category is addressed, but is incomplete.	Points: 0 (0.00%) Category is not addressed or is inaccurate.
P&P addresses who is allowed to author the history and physical.	Points: 3 (6.00%) Category is addressed, appropriate, and shows evidence of strong	Points: 2.25 (4.50%) Category is addressed, appropriate, and reasonably	Points: 1.5 (3.00%) Category is addressed, but is incomplete.	Points: 0 (0.00%) Category is not addressed or is inaccurate.

	Distinguished (100% of points)	Proficient (75% of points)	Apprentice (50% of points)	Novice (0% of points)
	understanding of the topic.	complete, but could be improved.		
P&P addresses when a Discharge Summary is required	Points: 3 (6.00%) Category is addressed, appropriate, and shows evidence of strong understanding of the topic.	Points: 2.25 (4.50%) Category is addressed, appropriate, and reasonably complete, but could be improved.	Points: 1.5 (3.00%) Category is addressed, but is incomplete.	Points: 0 (0.00%) Category is not addressed or is inaccurate.
P&P addresses timeliness of Discharge Summary	Points: 3 (6.00%) Category is addressed, appropriate, and shows evidence of strong understanding of the topic.	Points: 2.25 (4.50%) Category is addressed, appropriate, and reasonably complete, but could be improved.	Points: 1.5 (3.00%) Category is addressed, but is incomplete.	Points: 0 (0.00%) Category is not addressed or is inaccurate.
P&P addresses content of the Discharge Summary	Points: 3 (6.00%) Category is addressed, appropriate, and	Points: 2.25 (4.50%) Category is addressed, appropriate, and	Points: 1.5 (3.00%) Category is addressed, but is incomplete.	Points: 0 (0.00%) Category is not addressed or is inaccurate.

	Distinguished (100% of points)	Proficient (75% of points)	Apprentice (50% of points)	Novice (0% of points)
	shows evidence of strong understanding of the topic.	reasonably complete, but could be improved.		
P&P addresses who is allowed to author the Discharge Summary.	Points: 3 (6.00%) Category is addressed, appropriate, and shows evidence of strong understanding of the topic.	Points: 2.25 (4.50%) Category is addressed, appropriate, and reasonably complete, but could be improved.	Points: 1.5 (3.00%) Category is addressed, but is incomplete.	Points: 0 (0.00%) Category is not addressed or is inaccurate.
P&P addresses when an Operative Report is required	Points: 3 (6.00%) Category is addressed, appropriate, and shows evidence of strong understanding of the topic.	Points: 2.25 (4.50%) Category is addressed, appropriate, and reasonably complete, but could be improved.	Points: 1.5 (3.00%) Category is addressed, but is incomplete.	Points: 0 (0.00%) Category is not addressed or is inaccurate.
P&P addresses timeliness of Operative Report	Points: 3 (6.00%)	Points: 2.25 (4.50%)	Points: 1.5 (3.00%)	Points: 0 (0.00%)

	Distinguished (100% of points)	Proficient (75% of points)	Apprentice (50% of points)	Novice (0% of points)
	Category is addressed, appropriate, and shows evidence of strong understanding of the topic.	Category is addressed, appropriate, and reasonably complete, but could be improved.	Category is addressed, but is incomplete.	Category is not addressed or is inaccurate.
P&P addresses content of the Operative Report	Points: 3 (6.00%) Category is addressed, appropriate, and shows evidence of strong understanding of the topic.	Points: 2.25 (4.50%) Category is addressed, appropriate, and reasonably complete, but could be improved.	Points: 1.5 (3.00%) Category is addressed, but is incomplete.	Points: 0 (0.00%) Category is not addressed or is inaccurate.
P&P addresses who is allowed to author Operative Report.	Points: 3 (6.00%) Category is addressed, appropriate, and shows evidence of strong understanding of the topic.	Points: 2.25 (4.50%) Case study is generally accurate and reasonably complete, but could be improved.	Points: 1.5 (3.00%) Case Study is addressed and sometimes inaccurate or incomplete	Points: 0 (0.00%) Case Study is not addressed or is inaccurate.

Name: Creation of In-service Training Presentation for Privacy, Security, and Confidentiality Assignment Rubric Description: Novice- work is below standard the student should reach Apprentice- work is closer to standard but still not strong enough Proficient- work meets standard Distinguished- work is above standard

	Distinguished (100% of points)	Proficient (75% of points)	Apprentice (50% of points)	Novice (0% of points)
Analyze and utilize laws and regulations (HIPAA, ARRA, HITECH) pertaining to privacy, security, and confidentiality.	Points: 5 (10.00%) Analyzed referenced laws and used them appropriately.	Points: 3.75 (7.50%) Identified and defined all referenced laws, but did not fully integrate into presentation	Points: 2.5 (5.00%) Identified and defined some, but not all, laws related to issue and/or used inappropriately or did not reference laws throughout presentation	Points: 0 (0.00%) No clear evidence that laws were analyzed in creating presentation
Presentation Length	Points: 5 (10.00%) Presentation is of length to include all basic and advanced information in order for employees to get best training on topic.	Points: 3.75 (7.50%) Presentation is of length to include all basic pertinent information in order for employees to complete work at an acceptable level. (Minimum 16 slides)	Points: 2.5 (5.00%) Presentation is of length that provided some basic pertinent information in order for employees to partially work at an acceptable level, but some pertinent information was missed.	Points: 0 (0.00%) No clear evidence that employees were provided with sufficient informatio to apply to their jobs

	Distinguished (100% of points)	Proficient (75% of points)	Apprentice (50% of points)	Novice (0% of points)
Format	Points: 5 (10.00%) Format is welldesigned, appropriate, and aesthetically pleasing.	Points: 3.75 (7.50%) Format is good, but requires additional "tweaking".	Points: 2.5 (5.00%) Format has been created, but only partially meets needs.	Points: 0 (0.00%) There is no consistent formatting or a poorly designed one.
Organization	Points: 5 (10.00%) Information is presented in a logical sequence which flows naturally.	Points: 3.75 (7.50%) Information is presented in a logical sequence which is followed by the reader with little or no difficulty.	Points: 2.5 (5.00%) Information is presented in an order that the audience can follow with minimum difficulty.	Points: 0 (0.00%) Information and ideas are not organized or they are poorly sequenced (the author jumps around). The audience has difficulty following the thread of thought.
Professional (including grammar and spelling)	Points: 5 (10.00%) There are no misspelled words or grammatical errors in the document.	Points: 3.75 (7.50%) There are one or two misspellings and/or grammatical errors	Points: 2.5 (5.00%) There are three or five misspellings and/or grammatical errors	Points: 0 (0.00%) There are more than five misspellings and/or systematic grammatical errors

	Distinguished (100% of points)	Proficient (75% of points)	Apprentice (50% of points)	Novice (0% of points)
Presentation addresses privacy requirements for employees	Points: 5 (10.00%) Category is addressed, appropriate, and shows evidence of strong understanding of the topic.	Points: 3.75 (7.50%) Category is addressed, appropriate, and reasonably complete, but could be improved.	Points: 2.5 (5.00%) Category is addressed, but is incomplete.	Points: 0 (0.00%) Category is not addressed or is inaccurate.
Presentation addresses security requirements for employees	Points: 5 (10.00%) Category is addressed, appropriate, complete, and shows evidence of strong understanding of the topic.	Points: 3.75 (7.50%) Category is addressed, appropriate, and most of the elements (reasonably complete), but could be improved.	Points: 2.5 (5.00%) Category is addressed, but is incomplete.	Points: 0 (0.00%) Category is not addressed or is inaccurate.
Presentation addresses confidentiality requirements for employees	Points: 5 (10.00%) Category is addressed, appropriate, and shows evidence of strong	Points: 3.75 (7.50%) Category is addressed, appropriate, and reasonably complete, but could be improved.	Points: 2.5 (5.00%) Category is addressed, but is incomplete.	Points: 0 (0.00%) Category is not addressed or is inaccurate.

	Distinguished (100% of points)	Proficient (75% of points)	Apprentice (50% of points)	Novice (0% of points)
	understanding of the topic.			
Presentation addresses best practices that employees must adhere to.	Points: 5 (10.00%) Category is addressed, appropriate, and shows evidence of strong understanding of the topic.	Points: 3.75 (7.50%) Category is addressed, appropriate, and reasonably complete, but could be improved.	Points: 2.5 (5.00%) Category is addressed, but is incomplete.	Points: 0 (0.00%) Category is not addressed or is inaccurate.
Presentation includes ten post-test questions for employees.	Points: 5 (10.00%) There was a minimum of ten post-test questions, all of which were appropriate and had answers that were found within presentation.	Points: 3.75 (7.50%) There was a minimum of ten post-test questions, but some of the questions could be improved.	Points: 2.5 (5.00%) Minimum number of post-test questions was not met, most questions were inappropriate, or answers were not found within the presentation.	Points: 0 (0.00%) Category is not addressed or is inaccurate.

Name: Management Project Rubric

Description: This rubric is designed to assess (grade) the Management Project Report. The content of the report should address all criteria listed.

The student is considered competent in the criteria item by receiving a proficient or distinguished ranking.

	Distinguished	Proficient	Apprentice	Novice
Title Page	Points: 1 (1.00%) Title page is professionally provided.	Points: 0.8 (0.80%) Title page is professionally provided with minor revisions.	Points: 0.5 (0.50%) Title page is unprofessionally provided; a title page is provided.	Points: 0 (0.00%) No title page.
Mission Statement/Goals	Points: 2 (2.00%) Two clear HIM Department mission statements and/or goals provided.	Points: 1 (1.00%) One clear HIM Department mission statement and/or goal provided.	Points: 0.5 (0.50%) No HIM Department mission statement and/or goals; unclear HIM Department mission statements and/or goals.	Points: 0 (0.00%) No HIM Department mission statement and/or goals; unclear HIM Department mission statements and/or goals
Department Functions	Points: 10 (10.00%)	Points: 8 (8.00%)	Points: 4 (4.00%)	Points: 0 (0.00%)
Job Position Titles and Personnel Duties	Points: 10 (10.00%)	Points: 8 (8.00%)	Points: 4 (4.00%)	Points: 0 (0.00%)
Number of FTEs	Points:	Points:	Points:	Points:

	Distinguished	Proficient	Apprentice	Novice
	10 (10.00%)	8 (8.00%)	4 (4.00%)	0 (0.00%)
Labor Trends/Market Analysis, Benchmarking, Performance Standards for coder and a Cost-Benefit Analysis for outsourcing coding or completing in-house	Points: 15 (15.00%)	Points: 13 (13.00%)	Points: 6 (6.00%)	Points: 0 (0.00%)
Work Schedule	Points: 10 (10.00%)	Points: 8 (8.00%)	Points: 4 (4.00%)	Points: 0 (0.00%)
Organization Chart	Points: 10 (10.00%)	Points: 8 (8.00%)	Points: 4 (4.00%)	Points: 0 (0.00%)
Purchasing Proposal and Cost Benefit Analysis	Points: 7 (7.00%)	Points: 5 (5.00%)	Points: 3 (3.00%)	Points: 0 (0.00%)
Flow Process Chart	Points: 15 (15.00%)	Points: 13 (13.00%)	Points: 6 (6.00%)	Points: 0 (0.00%)
Professional Development Plan	Points: 10 (10.00%)	Points: 8 (8.00%)	Points: 4 (4.00%)	Points: 0 (0.00%)

Name: Creation of Policy and Procedure for Documentation Requirements Assignment Rubric Description: Novice- work is below standard the student should reach Apprentice- work is closer to standard but still not strong enough- Proficient- work meets standard Distinguished- work is above standard

	Distinguished (100% of points)	Proficient (75% of points)	Apprentice (50% of points)	Novice (0% of points)
Analyze and utilized laws and regulations pertaining to clinical documentation requirements.	Points: 2 (4.00%) Analyzed laws and used them appropriately.	Points: 1.5 (3.00%) Identified laws, but did not fully integrate into P&P	Points: 1 (2.00%) Identified one law related to issue, but used inappropriately	Points: 0 (0.00%) No clear evidence that laws were analyzed.
Determine which departments/individuals would be involved in the patient documentation process as it pertains to H&P, Discharge Summary, and Operative Report.	Points: 3 (6.00%) Appropriate departments/ individuals were identified	Points: 2.25 (4.50%) More than one department/ individual was identified, but missing some	Points: 1.5 (3.00%) One department/ individual was identified	Points: 0 (0.00%) No clear evidence that departments were identified
P & P Format (includes Policy, Purpose, Procedures)	Points: 3 (6.00%) P&P format is well-designed, appropriate, and logical.	Points: 2.25 (4.50%) P&P format is good, but requires additional "tweaking"	Points: 1.5 (3.00%) P&P format has been created, but only partially meets needs.	Points: 0 (0.00%) There is no P&P or a poorly designed one.
Organization	Points: 3 (6.00%)	Points: 2.25 (4.50%)	Points: 1.5 (3.00%)	Points: 0 (0.00%)

	Distinguished (100% of points)	Proficient (75% of points)	Apprentice (50% of points)	Novice (0% of points)
	Information is presented in a logical sequence which flows naturally.	Information is presented in a logical sequence which is followed by the reader with little or no difficulty.	Information is presented in an order that the audience can follow with minimum difficulty.	Information and ideas are not organized or they are poorly sequenced (the author jumps around). The audience has difficulty following the thread of thought.
Professional (including grammar and spelling)	Points: 3 (6.00%) There are no misspelled words or grammatical errors in the document.	Points: 2.25 (4.50%) There are one or two misspellings and/or grammatical errors	Points: 1.5 (3.00%) There are three or five misspellings and/or grammatical errors	Points: 0 (0.00%) There are more than five misspellings and/or grammatical errors
P&P addresses when a history and physical is required	Points: 3 (6.00%) Category is addressed, appropriate, and shows evidence of strong understanding of the topic.	Points: 2.25 (4.50%) Category is addressed, appropriate, and reasonably complete, but could be improved.	Points: 1.5 (3.00%) Category is addressed, but is incomplete.	Points: 0 (0.00%) Category is not addressed or is inaccurate.

	Distinguished (100% of points)	Proficient (75% of points)	Apprentice (50% of points)	Novice (0% of points)
P&P addresses timeliness of history and physical	Points: 3 (6.00%) Category is addressed, appropriate, complete, and shows evidence of strong understanding of the topic.	Points: 2.25 (4.50%) Category is addressed, appropriate, and most of the elements (reasonably complete), but could be improved.	Points: 1.5 (3.00%) Category is addressed, but is incomplete.	Points: 0 (0.00%) Category is not addressed or is inaccurate.
P&P addresses content of the history and physical	Points: 3 (6.00%) Category is addressed, appropriate, and shows evidence of strong understanding of the topic.	Points: 2.25 (4.50%) Category is addressed, appropriate, and reasonably complete, but could be improved.	Points: 1.5 (3.00%) Category is addressed, but is incomplete.	Points: 0 (0.00%) Category is not addressed or is inaccurate.
P&P addresses who is allowed to author the history and physical.	Points: 3 (6.00%) Category is addressed, appropriate, and shows evidence of strong	Points: 2.25 (4.50%) Category is addressed, appropriate, and reasonably	Points: 1.5 (3.00%) Category is addressed, but is incomplete.	Points: 0 (0.00%) Category is not addressed or is inaccurate.

	Distinguished (100% of points)	Proficient (75% of points)	Apprentice (50% of points)	Novice (0% of points)
	understanding of the topic.	complete, but could be improved.		
P&P addresses when a Discharge Summary is required	Points: 3 (6.00%) Category is addressed, appropriate, and shows evidence of strong understanding of the topic.	Points: 2.25 (4.50%) Category is addressed, appropriate, and reasonably complete, but could be improved.	Points: 1.5 (3.00%) Category is addressed, but is incomplete.	Points: 0 (0.00%) Category is not addressed or is inaccurate.
P&P addresses timeliness of Discharge Summary	Points: 3 (6.00%) Category is addressed, appropriate, and shows evidence of strong understanding of the topic.	Points: 2.25 (4.50%) Category is addressed, appropriate, and reasonably complete, but could be improved.	Points: 1.5 (3.00%) Category is addressed, but is incomplete.	Points: 0 (0.00%) Category is not addressed or is inaccurate.
P&P addresses content of the Discharge Summary	Points: 3 (6.00%) Category is addressed, appropriate, and	Points: 2.25 (4.50%) Category is addressed, appropriate, and	Points: 1.5 (3.00%) Category is addressed, but is incomplete.	Points: 0 (0.00%) Category is not addressed or is inaccurate.

	Distinguished (100% of points)	Proficient (75% of points)	Apprentice (50% of points)	Novice (0% of points)
	shows evidence of strong understanding of the topic.	reasonably complete, but could be improved.		
P&P addresses who is allowed to author the Discharge Summary.	Points: 3 (6.00%) Category is addressed, appropriate, and shows evidence of strong understanding of the topic.	Points: 2.25 (4.50%) Category is addressed, appropriate, and reasonably complete, but could be improved.	Points: 1.5 (3.00%) Category is addressed, but is incomplete.	Points: 0 (0.00%) Category is not addressed or is inaccurate.
P&P addresses when an Operative Report is required	Points: 3 (6.00%) Category is addressed, appropriate, and shows evidence of strong understanding of the topic.	Points: 2.25 (4.50%) Category is addressed, appropriate, and reasonably complete, but could be improved.	Points: 1.5 (3.00%) Category is addressed, but is incomplete.	Points: 0 (0.00%) Category is not addressed or is inaccurate.
P&P addresses timeliness of Operative Report	Points: 3 (6.00%)	Points: 2.25 (4.50%)	Points: 1.5 (3.00%)	Points: 0 (0.00%)

	Distinguished (100% of points)	Proficient (75% of points)	Apprentice (50% of points)	Novice (0% of points)
	Category is addressed, appropriate, and shows evidence of strong understanding of the topic.	Category is addressed, appropriate, and reasonably complete, but could be improved.	Category is addressed, but is incomplete.	Category is not addressed or is inaccurate.
P&P addresses content of the Operative Report	Points: 3 (6.00%) Category is addressed, appropriate, and shows evidence of strong understanding of the topic.	Points: 2.25 (4.50%) Category is addressed, appropriate, and reasonably complete, but could be improved.	Points: 1.5 (3.00%) Category is addressed, but is incomplete.	Points: 0 (0.00%) Category is not addressed or is inaccurate.
P&P addresses who is allowed to author Operative Report.	Points: 3 (6.00%) Category is addressed, appropriate, and shows evidence of strong understanding of the topic.	Points: 2.25 (4.50%) Case study is generally accurate and reasonably complete, but could be improved.	Points: 1.5 (3.00%) Case Study is addressed and sometimes inaccurate or incomplete	Points: 0 (0.00%) Case Study is not addressed or is inaccurate.